

# TELEPHONE ANSWERING SERVICE INDUSTRY (NAICS 561421)

## INDUSTRY DEFINITION AND RELATED INDUSTRIES

**NAICS 561421: Telephone Answering Service.** This industry comprises establishments primarily engaged in answering telephone calls and relaying messages to clients.

### Related Industries

- Telemarketing Services
- Wired Telecommunications
- Wireless Telecommunications

### U.S. Census Categories

NAICS 561421 – Telephone Answering Service is 2% comparable to  
SIC 7389 – Business Services, NEC

### Sub-Industries

Telephone answering service